

Quality Policy

OUR OBJECTIVES:

Qualtest Laboratory (NSW) Pty Ltd is an independent geotechnical engineering and testing company dedicated to providing specialised soil, rock, concrete, and geotechnical testing services to our client's requirements without compromise to quality, safety and the environment. We pride ourselves on our specialist knowledge, skill and experience to add value to projects and achieve enduring relationships with our clients.

Qualtest holds Corporate Accreditation with the National Association of Testing Authorities (NATA) – Accredited Laboratory No. 18686 – which ensures the delivery of accurate and quality results.

OUR COMMITMENT:

We are committed to continuous improvement in our services, systems and processes through an established Quality Management System which provides a framework for measuring and improving our performance. This will be accomplished through:

- The establishment and implementation of the Qualtest 'Laboratory Quality Policy Manual' in accordance with NATA requirements and ISO/IEC 17025.
- Monitoring, review and improvement of our systems through internal and external audits, management review, task and activity observation and management interaction.
- Training and development of our employees to improve company performance and delivery capability.
- Ensure compliance with all standards, codes and legislation relevant to our services and contracts.
- Monitor quality performance by setting measureable, realistic objectives and targets which reflect our business aims, and report on progress towards their achievement.
- Quest for excellence built on the key elements of partnership with clients, learning and skills development, communication and integrity.

Our internal procedures are audited and reviewed regularly and are held in a Laboratory Quality Policy Manual which is made available to all employees.

This Policy shall be prominently displayed in our offices and work places. The requirements of this Policy are communicated to all personnel through our company induction process, where responsibilities and obligations in relation to this Policy and the Qualtest Management System will be explained and promoted.

PERFORMANCE AND OUTCOMES:

Qualtest are committed to continuous improvement and training of our personnel to instill in each one a sincere attitude for quality, safety and environmental compliance. We will actively monitor and review our organisation's performance to ensure that we succeed in meeting our Quality objectives.

Though the Directors and Managers have ultimate responsibility for Quality, all employees have a responsibility within their own areas of work so helping to ensure that Quality is embedded within the whole company.



Jason Lee
Director / Principal
15 January 2016

